

Graffiti Removal

There are many different methods for removing graffiti on varying surfaces and some are more effective than others. To discuss the most efficient and safe method of graffiti removal for your property please phone and speak with a member from the **Latrobe City Urban Amenity Team on 1300 367 700.**

Council staff aim to remove all graffiti on property owned by Council as quickly as possible.

Please note Latrobe City does not remove graffiti from private property.



Reporting local issues is a snap!



Free to download from the App Store and Google Play, Snap Send Solve is a platform that eliminates the complexity of knowing where and how to report incidents on the spot.

Snap Send Solve take less than 30 seconds to make, just snap a photo of the problem, the issue is sent directly to us.

Please remember when using this handy app:

Requests received via Snap Send Solve after hours don't get actioned until the following working day.

So, if the issue is an emergency requiring immediate action (a tree across a road, downed power lines, wandering animals, etc) it's still best to give us a call on 1300 367 700, especially outside of business hours.



To receive this information in languages other than English, or in other formats please contact Latrobe City Council on **1300 367 700.**

Call TIS National for Interpreting Service on **13 14 50.**

View this information online at latrobe.vic.gov.au/graffiti

A guide for residents

Graffiti prevention and removal in Latrobe City



Latrobe City has a strong commitment to enhancing and developing the visual appearance of its municipality to ensure it is a place where people feel safe, connected and proud of their city.

What is Graffiti?

Graffiti is defined as markings in the form of drawings, initials or writing that is illegally scribbled, scratched or sprayed onto a privately owned or public surface.

Tagging is defined as the repetitive use of a symbol or marking used to mark territory or a presence in the area.

Graffiti & Residents

Residents can play an important role in graffiti management in Latrobe City. This brochure provides graffiti prevention tips, guidelines for reporting and removal information. By working together to prevent and remove graffiti quickly, we can step closer to a cleaner, safer and more visually appealing community.



Graffiti Prevention Tips

Whilst graffiti is a common problem, there are a number of ways residents can prevent graffiti from occurring on their property and surrounding neighbourhood.

Keep your property well maintained and visible

- Make sure your property is tidy and free from litter, broken windows, fencing and overgrown landscaping.
- Try to make the view to your property as clear as possible, limiting places for people to hide behind whilst vandalising.
- Ensure external public lighting in your street is working.
- Consider installing sensor lighting at the front of your property.
- Remove rubbish and recycling bins quickly from nature strips.

Remove graffiti within 24 hours or as soon as possible

- Research suggests that the longer graffiti is visible the more likely it will attract further attacks.
- Work with your neighbours to remove graffiti quickly and to keep your neighbourhood neat and clean.

Consider alternative coverings

- Plant shrubs or other vegetation in front of property surfaces to create a barrier.
- Use dark colours and rough-surfaced materials to reduce the effectiveness of spray paint or pens.
- Apply anti-graffiti coatings or paint to external walls.

Reporting Graffiti to Victoria Police and Others

If you have been the victim of a graffiti attack please report the incident by contacting your local police station. It is important to photograph all graffiti before removing, as it can be used as a form of evidence and for potential future identification of suspect/s.

Traralgon Police	5172 2700
Morwell Police	5131 5000
Moe Police	5128 1100
Churchill Police	5122 1790

If you have information regarding known graffiti offenders, illegal activity or people acting suspiciously you can report anonymously to **Crime Stoppers on 1800 333 000**.

If you see graffiti on Council property surrounding your business, please report as soon as possible by either:

1. Telephoning **1300 367 700** or
2. Visiting Latrobe City's website 'Report an Issue' page, latrobe.vic.gov.au/ReportanIssue