WELCOME[™] Latrobe City

THE A-Z OF LIVING IN LATROBE

















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Latrobe City Council is NRS-friendly

If you are deaf, or have a hearing impairment or speech impairment, contact us through the National Relay Service www.relayservice.com.au

TTY users phone 133 677 then ask for 1300 367 700

Speak and Listen users phone 1300 555 727 then ask for 1300 367 700

Internet relay users connect to the NRS then ask for 1300 367 700

General enquiries

Phone 1300 367 700 Fax 03 5128 5672

Address PO Box 264

Morwell VIC 3840

AUSDOC DX 217733 Morwell

Email latrobe@latrobe.vic.gov.au

ABN 92 472 314 133

A MESSAGE FROM THE MAYOR

... it is with delight I welcome you to Latrobe City!

Latrobe City acknowledges that we live on the traditional land of the Braiakaulung people of the Gunaikurnai nation.

Our towns make up a vibrant social and culturally diverse community comprised of people from many different nations across the world and Latrobe City has been declared a Refugee Welcome Zone since 2016.

Situated in the centre of Gippsland and the Latrobe Valley, Latrobe City is one of the four Victorian regional cities, the only one located in the eastern part of Victoria.

Latrobe City encompass the four major towns of Moe, Morwell, Traralgon and Churchill as well as the outer lying townships of Boolarra, Glengarry, Newborough, Traralgon South, Toongabbie, Tyers, Yallourn North and Yinnar.

As a regional centre, Latrobe City offers you, your family and your business a diverse range of regional living opportunities – be it urban living, rural townships, farming and bush settings. Our services and facilities are the best in Gippsland with a well-supported commercial and business community; the Latrobe Regional Hospital and Gippsland's only university campus – Federation

University. The Latrobe Valley is also home to the High Tech Precinct and the Tech School, ensuring that education and diverse education choice is available to all young people.

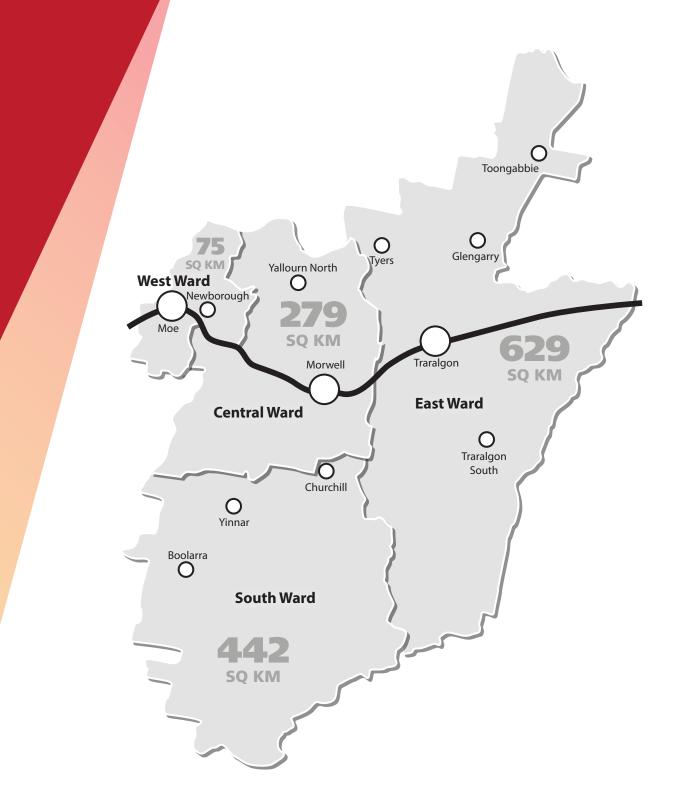
Our recreation lifestyle is enviable. We have excellent recreation choices be it our beautiful parks and open space reserves or our leisure centres and sporting venues.

Our Living in Latrobe Guide provides the A-Z of Council services together with important information to help you settle in. We are close to the mountains, the beach and Gippsland Lakes; there's so much to explore once you've finished unpacking.

If there's anything you need assistance with to help you settle in, drop in to one of our four service centres, libraries or exceptional recreational facilities or explore our online offering at www.latrobe.vic.gov.au or our dedicated tourism website at visitlatrobecity. com or give us a call on 1300 367 700, our staff are here to help.

CR GRAFMF MIDDI FMISS





COUNCILLORS

CENTRAL WARD



CR GRAEME MIDDLEMISS (MAYOR)

Phone

0417 379 059

Email

graeme.middlemiss@latrobe.vic.gov.au



CR ALAN MCFARLANE Phone 0428 645 402

alan.mcfarlane@latrobe.vic.gov.au Email

WEST WARD



CR BRADLEY LAW

0428 560 501 Phone

Email bradley.law@latrobe.vic.gov.au



CR SHARON GIBSON

Phone 0429 338 762

sharon.gibson@latrobe.vic.gov.au Email

SOUTH WARD



CR DARRELL WHITE OAM

Phone 0417 377 645

Email darrell.white@latrobe.vic.gov.au

EAST WARD



CR KELLIE O'CALLAGHAN

Phone 5128 6154

Email kellie.o'callaghan@latrobe.vic.gov.au



CR DARREN HOWE

Phone 0429 113 015

Email darren.howe@latrobe.vic.gov.au



CR DALE HARRIMAN

Phone 0419 399 093

Email dale.harriman@latrobe.vic.gov.au



CR DAN CLANCEY (DEPUTY MAYOR)

0428 664 968 Phone

Email dan.clancey@latrobe.vic.gov.au



ENGAGING WITH COUNCIL

General enquiries

Phone 1300 367 700

Fax 5128 5672

Address PO Box 264, Morwell VIC 3840

AUSDOC DX 217733 Morwell

Email latrobe@latrobe.vic.gov.au

ABN 92 472 314 133

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Service centres

CHURCHILL

9-11 Philip Parade, Churchill

Open Mondays and Fridays 8.30am – 5.15pm

Tuesdays and Thursdays 9.15am – 6pm

Wednesdays 8.30am – 4.30pm

Closed Weekends and public holidays

CORPORATE HEADQUARTERS

141 Commercial Road, Morwell

Open Monday to Friday 8.30am – 5.15 pm

Closed *Public holidays*

MOE

1-29 George Street, Moe

Open Monday to Friday 8.30am – 6pm

Saturday 9am – 12pm Sunday 10am – 2pm

Closed Public holidays

TRARALGON

34-38 Kay Street, Traralgon

Open Monday to Friday 8.30am – 6pm

Saturday 9am – 12pm Sunday 3pm to 6pm

Closed Public holidays

Attend a Council Meeting

Council meetings occur generally on the first Monday of the month at 6:00pm in the Nambur Wariga Meeting Room, Corporate Headquarters, Morwell. Council meetings are open to our community to attend (except when required to be closed to discuss confidential items).

How to get involved

Council's 'Council Meeting Policy' facilitates community participation in Council meetings. Our community is invited to participate at a Council meeting through the following options:

- Attend as an observer in the gallery
- Watch via our trial Live Streaming
- Ask a Question on Notice
- Speak at a meeting on an item on the agenda

FACEBOOK PAGES

www.facebook.com/LatrobeCity/ www.facebook.com/LatrobeLeisure/ www.facebook.com/LatrobeRegionalGallery/

HAVE A SAY

We want to hear from you on the projects and initiatives that interest you. On this page you can find the activities that are open for your feedback and information about recently concluded engagement activities. Get involved and help shape our future! Please note: all submissions are considered public documents unless advised otherwise. www.latrobe.vic.gov.au/HaveYourSay

Important Council Documents

Council has some major publications available for the community to keep up to date. These include Latrobe 2026: The Community Vision for Latrobe Valley, annual reports and budgets, and Council Plan. These can be downloaded via www.latrobe. vic.gov.au/councilplan

Important Numbers

Police, Ambulance and Fire Brigade	000
Latrobe City (after hours contact)	1300 367 700
State Emergency Service (SES	5) 132 500
Nurse on Call	1300 60 60 24
Ausnet (Power & Street Light Failures)	131 799
Gas Emergency	1800 676 300
Gippsland Water (Emergency & operation faults)	1800 057 057

A-Z_{OF} **Latrobe**City

Aboriginal and Torres Strait Islander Community Members

Latrobe City Council acknowledges that our municipality is within the traditional land of the Braiakaulung people of the Gunaikurnai nation and pays respect to their Elders past and present.

> Council has a dedicated Aboriginal and Torres Strait Islander committee. the Braiakaulung Advisory Committee. The committee advises Council on Reconciliation and on issues affecting the Aboriginal and Torres Strait Islander community. The meetings are quite informal and are a great place to network. Membership

to the committee is open to all Aboriginal and Torres Strait Islander people or those working closely with the community. For more information and meetings dates please visit www.latrobe.vic.gov.au/ **BraiakaulungCommittee**

Council has an Aboriginal Liaison Officer who you can contact for more information on: Telephone 1300 367 700

Latrobe City Council has an Indigenous Employment Program. Call us on 1300 367 700 or visit www.latrobe.vic.gov.au

Advocacy and **Assistance**

Anglicare

Anglicare provides assistance with financial counselling and a range of other family support services. For help phone 5133 9998 or visit 188-190 Commercial Road, Morwell.

Council of the Ageing (COTA)

Council of the Ageing (COTA) role is to promote, improve and protect the wellbeing of older people in Australia as citizens and consumers. It seeks to be recognised by government, the general community and media as representing, advocating for and serving all older Australians.

Phone (02) 6154 9740 or Fmail cota@cota.org.au

Emergency Relief and Client Support Services

Help is available for those experiencing hardship in our community. Materials or financial aid is available locally to assist individuals and families to deal with their immediate needs. If you require Emergency relief assistance such as food, clothing, household goods, housing, legal advice and/ or financial counselling please follow the link to our emergency relief and support services. www.latrobe.vic.gov.au/emergencyrelief

Lifeline

Lifeline is a national charity providing all Australians experiencing a personal crisis with access to 24 hour crisis support and suicide prevention services. Phone 13 11 14.

Office of the Public Advocate

Office of the Public Advocate Safeguarding the rights and interest of people with a disability. For advice phone 1300 309 337.

Senior Rights Victoria

Senior Rights Victoria provides information, support, advice and education to help prevent elder abuse and safeguard the rights, dignity and independence of older people. For the free and confidential hotline please phone 1300 368 821.

AGEING (POSITIVE AGEING)

My Aged Care

To access aged care services in Australia, all eligible residents must make contact with My Aged Care. My Aged Care is the main entry point to the aged care system in Australia. My Aged Care aims to make it easier for older people, their families, and carers to access information on ageing and aged care, have their needs assessed and be supported to find and access services. To find out more about receiving help please phone 1800 200 422.

Department of Veterans Affairs

Department of Veterans Affairs clients may be eligible for support through the Veterans Home Care Service. If you are a Veteran card holder please phone 1300 550 450 or alternatively visit your local RSL and ask to speak to the Welfare Officer to find out if you are eligible.

Gippsland Multicultural Services (GMS)

is a community based organisation, assisting migrants and refugees in Gippsland through the provision of a range of services and programs that support the settlement and ongoing participation of our diverse communities in the Gippsland region.

Find them at 100-102 Buckley Street Morwell, phone 5133 7072 or online www.gms.org.au

The service also has an extensive Contact list for Ethnic Community Groups in Gippsland.

Latrobe City Council

Latrobe City Council provides a number of in home supports to eligible residents such as: Domestic Assistance, Home Maintenance, Home Modifications, Personal Care, Flexible Respite, Meals on Wheels and Social Support Groups.

For further information about any of these services please contact the Aged and Disability Services Direct Care Team on 1300 367 700.

Latrobe Regional Hospital

Latrobe Regional Hospital is the local public hospital found just off Princes Highway at 10 Village Avenue, Traralgon West.

For general enquiries phone 5173 8000 and for emergencies please call 000.

Ramahyuck

Ramahyuck is an Aboriginal Community Controlled health organisation found on the Corner of Buckley and Collins Street, Morwell. Phone 5136 5128 or 5133 8069.

DISABILITY SERVICES

Latrobe Valley has a wide range of disability support services including day placements, employment opportunities (Disability Employment Services), Planned Activity Groups, self-advocacy groups and education opportunities.

There are fully accessible restrooms with overhead hoist and adult size change table (Changing Places) located at the Traralgon Service Centre (accessible 24 hours via Master Locksmith Access Key) and the Moe Service Centre which is open during operating hours.

Latrobe Leisure Morwell and Latrobe Leisure Moe Newborough offer a fully accessible change room (including overhead hoist and adult size change table) in addition to pool hoist and chair to access their heated pools.

With accessible parking and recharge points, Latrobe City advocates and promotes an accessible and inclusive community. More information can be found on our website page www.latrobe.vic.gov.au/socialinclusion

Useful Contacts:

- Latrobe Community Health Service
- (National Disability Insurance Scheme Local Area Co-ordinator)
 Phone 1800 242 696.
 Call in at:
 81 - 87 Buckley Street, Morwell
 42 - 44 Fowler Street, More
 - 42 44 Fowler Street, Moe Cnr Princes Highway & Seymour Street, Traralgon
- Gippsland Disability Advocacy Inc.
 Phone 5175 0444
 Email administration@gdai.org.au
 Suite 2 first floor, 6 8 Grey Street,
 Traralgon
- Gippsland Carers 185 Commercial Rd, Morwell Phone 5133 3343

Airport

Latrobe Regional Airport is owned and operated by Latrobe City Council.

Business and community facilities operating at the airport include Helimed 1 air ambulance and rescue helicopter, branches of the Country Fire Authority and the permanent base for the Department of Environment, Land, Water and Planning aerial firefighting aircraft.

Operators at Latrobe Regional Airport provide charter flights to anywhere in Australia and offer recreational flights in the Gippsland region. Flying lessons (GA, RAA and Microlights), tandem skydiving, joy flights, aerobatic flights, RAAF 426 SQN Cadets and private hangars for are available for recreational aviators.

Animals

All dogs and cats over the age of three months must be registered with Council. It is mandatory for all cats and dogs to be micro chipped and you must provide proof that your pet has been micro chipped at the time of registration. Any cat registered for the first time in Latrobe City Council must be de-sexed. We will require proof that your pet has been de-sexed at the time of registration. Registration forms are available from Customer Service or can be downloaded from Council's website www.latrobe.vic.gov.au/petrego

This includes dogs and cats moving to Latrobe City from another council.

Registration fees are due by 10 April each year.

If you lose your pet:

- Start looking as soon as you can and check places your pet regularly visits
- Check Councils website as soon as possible to see if your pet has been found
- Any release fees can be paid by EFTPOS at the pound during pound opening hours or other times by arrangement.
- Notify neighbouring Councils in case your pet has been found somewhere else
- Advertise and put up notices on shopping centre noticeboards, in neighbour's letterboxes etc
- If you have moved recently, your pet may have returned to your old house.

For more information visit www.latrobe.vic.gov.aulimpound

ANIMAL ADOPTIONS

Impounded cats and dogs not claimed from the pound may be available for adoption. Unclaimed animals are generally available for adoption eight days from the impounded date. Prospective owners are encouraged to visit the pound to meet and become acquainted with available pets.

Register your interest to adopt an animal or call us on 1300 367 700. Due to the volume of adoption requests received you will only be contacted should your application be successful.

ANIMAL ADOPTION AGENCIES

Forever Friends Animal Rescue Latrobe

By placing our pets in foster homes, we get to know our animals much more thoroughly: we learn what they are like with other pets, with children, the elderly, the training they may need and the sort of home they are best suited to.

Mobile 0412 618 718

Email info@foreverfriends.org.au Web www.foreverfriends.org.au

Save a Dog

Save-A-Dog Scheme is an incorporated, non-profit, community-based organisation controlled and operated by volunteers with the help of paid staff. It operates as a registered animal shelter and combines this with foster care in the community. Each dog and cat is desexed, vaccinated, wormed, microchipped, vet-checked and temperament-assessed prior to adoption.

Phone 98247928 Mobile 0418 389 810

Web www.saveadog.org.au

OFF LEASH DOG AREAS

Dogs can be exercised off leash in the following parks in Latrobe City.

Moe/Newborough

College Park, Newborough, between Monash Road, Eastern Avenue, John Field Drive and Burrage Reserve

Morwell

Waterhole Creek Reserve West bank, between O'Grady Street and the end of the reserve delineated by a tree line, at the rear of 58 Beatty Crescent.

Churchill

Ashman Park, Cnr Switchback Road and Birch Drive.

Traralgon

Burnett Park, between Hickox Street and Dunbar Road.



Art

ARC YINNAR

19 Main St, Yinnar

Arc includes two gallery spaces and a retail outlet. Monthly exhibition changes offer a wide range of art by local artists in Open Entry exhibitions, curated shows and solo exhibitions.

Cost Gold coin donation is welcome.
Open Tues to Fri 12.00 pm to 4.00 pm

Saturdays 11.00 am to 3.00 pm

Phone 5163 1310

BNYM INDIGENOUS DESIGNS

41 Tarwin Street, Morwell

Formed by a group of indigenous women local to the Morwell area, BYNM boast a philosophy of aiming to produce the finest handmade and hand painted pottery and ceramics featuring indigenous Australian designs. Widely recognised, the artists produce a unique style of work based on contemporary cultural themes, images and inspiration from the natural environment. Artworks reflect the artists background, cultural beliefs, spiritual awareness and individuality.

Open Monday to Friday

9.30 am to 5.00 pm

Other times by appointment

Phone 5133 0325

Email bnym10@aussiebb.com.au
Facilities Toilets and bus access

FAITH AND FABRIC

Traralgon Uniting Church, Park Lane, Traralgon

Large innovative fabric art pieces based on contemporary and spiritual themes. All pieces are designed and jointly created by four ladies. Created over a period of 30 years, with more still to be produced, these works are progressively becoming recognised as unique art pieces.

Open Viewing by groups and

individuals by appointment

Phone Bev Palmer 5177 8107

or 5176 1029 (9am to 12pm) www.traralgon.unitingchurch.

Web *org.au*

Facilities Toilets, bus access and disabled

facilities. Groups and coaches welcome by prior arrangement.

LATROBE REGIONAL GALLERY

The Latrobe Regional Gallery (LRG) houses seven gallery spaces across two floors, the gallery presents exhibitions across:

- Contemporary art and design
- Experimental and interdisciplinary practices
- Works by regional artists
- National and international touring exhibitions.

The gallery is custodian to a number of specialist collections and provides a dynamic series of education and public programs for all ages, including artist talks, specialist workshops and customised gallery tours.

Cost Free entry

Address 138 Commercial Road, Morwell

Open 10am – 5pm

Monday to Friday 11am – 4pm

Saturday and Sunday

Closed Public Holidays Phone 5128 5700

Email Irg@latrobe.vic.gov.au

Web www.latroberegionalgallery.com

TRARALGON & DISTRICT ART SOCIETY

Art on Track Gallery, Old Railway Station, Queens Parade, Traralgon

Located in the historic Traralgon Railway Station, Traralgon and District Art Society provide the opportunity to view a working art studio where innovative art work can be viewed in progress to completion. Works produced on site are exhibited in the gallery for sale. Have a look around the old station platform while you are there. There is a large information board on the railways, with old photos and memorabilia. View the old pressed tin ceiling of the gallery.

Cost Free entry

but there are costs for classes

Open Open for viewing

Monday, Tuesday, Thursday and Friday from 10am

Classes held Monday and Friday from 10am

and Wednesday night 4.30pm to 7pm during term

Closed between Christmas & New Year

Phone 0427 977 252

Email traralgonarts-gallery@hotmail.com

Facilities Toilets, bus access, disabled facilities,

group tours accommodated

LATROBE PERFORMING ARTS & VENUES

Latrobe Performing Arts offers an annual performing arts season that features a diverse range of live theatre experiences for local residents and visitors. The season includes and is not limited to drama, comedy, dance, children's theatre and music with shows being presented between February to November.

The Latrobe Performing Arts annual membership program offers discounted tickets to selected performances, advance bookings and special offers.

Address Grey Street Traralgon
Open Box Office open
Monday – Friday
10am – 5pm
Web www.latrobe.vic.gov.
au/LPA

VENUES FOR HIRE

The team also administers the venues for hire program; including the Latrobe Performing Arts Centre, Kernot Hall and other minor venues.

For more information contact the Box Office on 5176 3333 or Venue Operations on 5176 3334.

12

B

BMX Tracks

- Boolarra
 Penaluna Street (Brand New Opened in 2018)
- Churchill
 Glendonald Park Crn of Amaroo
 Drive and Philip Parade
- GlengarryApex Park Main Street
- Morwell Ronald Reserve, Vary Street
- Newborough
 Henry White Reserve, Behind the
 Murry Road Kindergarten
- Traralgon
 Traralgon Recreation Reserve,
 Shakespeare Street
- Tyers
 Community Lane next to the Tyres
 CFA
- Yallourn North
 Third Street. Behind the Yallourn
 North Historical Society

Building Services

The Building Services team provides building advice, statutory services, swimming pool barrier auditing, essential safety measure auditing and enforcement action in accordance with relevant legislation including the Building Act 1993. In Latrobe City Building permits are assessed and issued by private building surveyors. For more information contact Council's Building Services or visit www.latrobe.vic.gov.au/Building

Business and Investment

Our Economic Development Team facilitates investment and support businesses in the region by;

- Identifying opportunities for business expansion and relocation in Latrobe City
- Providing information on the local economy and economic statistics
- Identifying suitable sites for business development and investment
- Providing advice on funding opportunities available from State and Federal Government
- Facilitating training opportunities for businesses
- Providing networking opportunities
- Providing marketing material on Latrobe City Council
- Liaising with business support agencies on behalf of businesses

C

Changing Places

Changing Places facilities are different to standard accessible toilets. They have extra features, more space and can often be accessed 24/7 with a Master Locksmith Access Key (MLAK). Current locations are listed in our Disability section.

- Each Changing Places toilet provides:
- Push button entry and exit
- Height adjustable adult-sized change table
- Ceiling hoist
- Additional circulation space
- A safe and clean environment

Childcare Services

EARLY LEARNING CENTRES

All of our early learning centres offer:

- Individual developmental programs for children
- Age appropriate activities
- A stimulating and challenging indoor and outdoor environment
- Daily safety checks
- First aid qualified staff
- Subsidised preschool places
- Before and after preschool care
- childcare benefit for eligible families

All centres are open Monday to Friday 7.30 am – 5.45 pm.

Carinya Early Leaning Centre

(30 place centre) – Long Day Care 33 -3 39 Rintoull Street, Morwell Phone 5134 3155

Moe Early Learning Centre

(120 place centre) – Long Day Care Ted Summerton Reserve 37 – 39 Vale Street, Moe Phone 5135 8700

Traralgon Early Learning Centre

(120 place centre) – Long Day Care 4 – 10 Mapleson Drive, Traralgon Phone 5174 7222

Citizenship

APPLICATIONS

The Department of Home Affairs handles enquiries and applications for Australian citizenship.

See Becoming an Australian Citizen www.homeaffairs.gov.au/Trav/Citi

CITIZENSHIP CEREMONY

Citizenship ceremonies are held regularly at the Latrobe City Headquarters at 141 Commercial Road, Morwell. Information regarding dates of ceremonies can be found on our website.

While these ceremonies are held in the Latrobe City Council offices, Latrobe City Council is not responsible for allocating candidates to dates. This is the decision of the Department of Home Affairs.

If you would like to enquire about the status of your application or your status in the waiting list, please contact the Department of Home Affairs. For any further information, please visit the https://www.homeaffairs.gov.au/ or via telephone on - 131 880.

Contacts

Applications and enquiries 131 880 Ceremonies 1300 367 700

Community Groups

JOINING A GROUP

Becoming involved in your community is a great way to meet new people, share similar interests and have fun. There are many community groups in Latrobe that you can join. To find a group that shares your interests, please visit the Latrobe City Community Group Directory online at http://www.latrobe.vic.gov.au/commgroup



Disabled Parking Permits

A state-wide Disabled Persons' Parking Scheme currently operates in Victoria.

You must be living in Latrobe City to be eligible to apply for a parking permit.

These permits are free, although replacement fee will apply.

All permits have an expiry date and it is the permit holder's responsibility to reapply for permit upon expiry. Application forms can be obtained from our service centres or online: www.latrobe.vic.gov.aul DisabledParkingPermits



Elections

Local Government elections are different to State and Federal Government polls. You do not have to be Australian Citizen to vote for Council. Council elections in Victoria are held every four years.

For more information and to update your details contact the Victorian Electoral Commission on 13 18 32 or go to www.vec.vic.gov.au

Emergency Management

Council plays an important role in assisting to manage emergencies.

BEFORE AN EMERGENCY

We prepare for emergencies by working with other councils, emergency services and a range of government and non-government agencies to develop the Municipal Emergency Management Plan.

DURING AN EMERGENCY

When an emergency happens in Latrobe City for your own safety keep up to date with the latest emergency information.

Official emergency broadcasters and providing updates and information:

- ABC radio (100.7 FM and 828 AM)
- ► TRFM (99.5 FM)
- ► Gold 1242 (1242 AM)

AFTER AN EMERGENCY

If people are displaced from their homes or in need of assistance Council may open an emergency relief centre. Council will set up and run the centre which will provide for people's immediate needs. Various agencies will work in the relief centre and provide services such as food, temporary accommodation, personal support and financial assistance.

VOLUNTEERING IN AN EMERGENCY

During and after an emergency local government is responsible for the coordination of relief, recovery and rebuilding efforts. If you are interested in volunteering in an emergency you can undertake training with an emergency services organisation. There are many opportunities available and most organisations offer induction, training, and skills development to make sure you are well prepared to help in a crisis.

It is important to have a Household Emergency Plan that includes your own essential information, such as important phone numbers, list of any medication you or your family members require, and insurance policy details. There are many great resources available for you to consider at www.redcross.org.au/prepare

FIRE RESTRICTIONS AND PERMIT TO BURN

The Country Fire Authority (CFA) declares the Fire Danger Period for each municipality (shire or council) at different times in the lead up to the fire season. It depends on the amount of rain, grassland curing rate and other local conditions.

The Fire Danger Period may be declared as early as October in some municipalities, and typically remains in place until the fire danger lessens, which could be as late as May. Fire Danger Period is not the same as Total Fire Ban days. To find out more information visit the CFA website at www.cfa.vic.gov.au

BURNING OFF

Burning off grass, stubble, weeds, undergrowth or other vegetation is generally permitted in rural areas outside the Fire Danger Period.

Local laws on burn-offs can apply year-round. Check with your local council before lighting up.

Before burning off:

- Check and follow local regulations or laws set down by CFA or your council
- Burning off in urban areas of Latrobe
 City is banned and requires a permit

REGISTER YOUR BURN-OFF

All burn-offs should be registered with Emergency Services Telecommunications Authority on 1800 668 511.

Environment

Council runs a number of programs, activities and events designed to ensure our residents understand and care about environmental issues and solutions. Council also works with local schools and environment groups and awards annual Biodiversity Grants. We manage over 150 hectares of Bush or Conservation Reserves.

Environmental reserves actively managed include: Edward Hunter Heritage Bush reserve; Ollerton Avenue Bushland Reserve; Crinigan Bushland Reserve; Eric Lubcke Yarra Gum Conservation Reserve; Arcadia Grassland Reserve; Traralgon Railway Reservoir Conservation Reserve; and Moe-Yallourn Rail Trail. There are a large number of other reserves.

Many of the reserves hold threatened flora and fauna species and vegetation communities that are either State or nationally listed such as Eucalypt species including Strzelecki Gum, Yarra Gum, Gray Scentbark and Green Scentbark; Other plants such as Slender Pink-fingers, Heath Platysace, Smooth Nardoo, and Southern Varnish Wattle; and animals that include Swift Parrot, Eastern Dwarf Galaxias, and Australasian Bittern.

The municipality is also home to many bird species and Council work with the Latrobe Valley Field Naturalists to monitor and record both common and endangered species.

We actively work with agencies such as the West Gippsland Catchment Management Authority; the Department of Environment, Land, Water and Planning; and the Environment Protection Authority to ensure our valuable waterways are managed accordingly.

For more information, please get in touch via phone or email to environmental. sustainability@latrobe.vic.gov.au

NATIONAL TREE PLANTING DAY

Latrobe City is an active participant in PlanetArk's national tree planting day activities. We sponsor and promote three events each year – focused on: schools; staff; and a community day. For the 2018 planting season, Latrobe City plan to plant the equivalent 25,000 trees.

Events in Latrobe City

The events calendar in Latrobe City is packed full of fun and exciting things to do. From Sport through to the Arts, we have it all!

We are able to host a large number of events across our municipality because we boast a great number of international standard facilities. There are hundreds of experiences and activities on offer throughout the year including many sporting events, local food and wine events, a wonderful selection of local markets promoting local produce, and music festivals and concerts.

To stay across the events and activities occurring in our municipality refer to our 'What's On' page on the Latrobe City Council website for more information.

If you have an event and wish to list it in the monthly calendar of events, visit the 'What's On' page of Council's website.

For more information

If you are planning an event and need some assistance, please contact the events team.

Email events@latrobe.vic.gov.au Web www.latrobe.vic.gov.au/whats_on

Family Services

see Maternal and Child Health and Preschools

Food Safety

Council provides a range of services to maintain and promote public health, including food safety education and regulation. Council's Environmental Health Officers regularly inspect all food premises in the municipality to ensure that food safety standards are being maintained. For further information please call us.



Garden Competition

Each Spring Latrobe City host a garden competition to recognise, celebrate and reward the achievements of community members who take pride in their gardens, in turn making the Latrobe City municipality a better place to live, work and play. Entries open in September and all entrants and sponsors come together for the Awards Night at the end of November to celebrate everyone's efforts. There are great prizes to be won across multiple categories. Visit www.latrobe.vic.gov.aulgardencomp for competition dates.

Grants

COMMUNITY GRANTS

Latrobe City Council has a proud history of working in partnership with the community to meet local needs. One of the ways Council supports community groups is through the annual Community Grants program, which delivers funding for projects that:

- Reflect our community's priorities and vision, as set out in Council and Community Plans
- Strengthen communities and provide opportunities for enhanced participation in public life and community groups
- Provide benefits to the local community and
- Contribute to the social, cultural, environmental and economic development of our community

AVAILABLE GRANTS

Community grants are provided to support participation and facilitate projects, events and improve facilities

Limited funds are available through a competitive process, with applications determined according to funding criteria and merit. Applicants must use the correct form and follow the grant guidelines. Submission of an application is not a guarantee of success. For more information contact the Grants Officer on 1300 367 700, email grants@latrobe.vic. gov.au or visit http://www.latrobe.vic.gov.au/communitygrants

There are a number of other grants and scholarships supported or available via Latrobe City Trust. For further information visit www.latrobe.vic.gov.aullatrobecitytrust

H

Health

Living Well Latrobe is Latrobe City Council's Municipal Public Health and Wellbeing Plan (MPHWP) 2017-2021.

Our key health and wellbeing priorities are:

- Social and community connectedness
- Active living
- Health and Wellbeing
- Safe at Home
- Safe in our Community
- Lifelong learning and opportunities.

To view or download a copy of the Living Well Latrobe Plan visit www.latrobe.vic.gov.au/ healthandwellbeing

Hospitals

LATROBE REGIONAL HOSPITAL

(Public Hospital) 10 Village Avenue, Traralgon

Phone 5173 8000 Web *www.lrh.com.au*

MARYVALE PRIVATE HOSPITAL

286 Maryvale Road, Morwell

Phone 5132 1200

Web www.maryvaleph.com.au

Housing

Information on public housing, including crisis and emergency accommodation can be found on the Department of Health and Human Services website http://housing.vic.gov.au/ or for general enquiries, call 1300 650 172 (local call in Victoria).

Homelessness

COMMUNITY HOUSING LTD

Community Housing Ltd delivers affordable rental housing to low to moderate income people who are unable to secure long-term affordable housing or are disadvantaged by private rental market.

Phone 1300 245 468 Web *www.chl.org.au*

QUANTUM SUPPORT SERVICES

Housing and homelessness support, tenant advocacy, family violence support, community strengthening, foster care and youth work.

Address 227 Princes Drive, Morwell

Open 9am – 5pm

Monday to Friday

Phone 5120 2000

Web www.quantum.org.au

Immunisations

Immunisation is a critically important community health priority for Latrobe City Council and we proudly have one of the highest rates of 4 year old immunisation in the State.

Immunisation sessions are available throughout Latrobe City at a range of venues and at a range of times.

All scheduled vaccines on the National Immunisation Program are provided free of charge for infant and secondary school children.

If you have any questions regarding immunisations, please contact Latrobe City Health Services on 5128 5665. For more information on the immunisation calendar, listing venues and times is available from www.latrobe.vic.gov.aulimmunisation

Further information is available from the Department of Health and Human Services by visiting www2.health.vic.gov.au/public-health/immunisation



Jobs at Latrobe City

Latrobe City currently employs over 900 staff in a number of different locations across the region. With over 50 different disciplines of work, Latrobe City provides a diverse range of exciting and fulfilling career paths, available full-time, part-time and casual.

We are proudly a Child First organisation and

require all employees to undergo a working with children check prior to employment. As an organisation we have zero tolerance toward any form of child abuse.

We provide excellent working conditions and a range of employment arrangements to ensure our staff remain committed to working towards the enhancement and development of the local community. All current vacancies are advertised on the Council website – please visit www.latrobe.vic.gov.au/careers



Legal Services

GIPPSLAND COMMUNITY LEGAL SERVICE

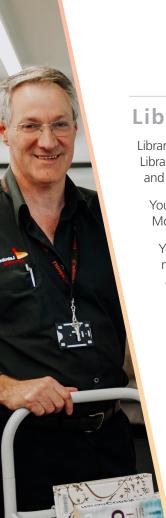
Gippsland Community Legal Service provides free community legal services to people who live, work or study in the Gippsland region (including Baw Baw, the Latrobe Valley, Wellington, East Gippsland, South Gippsland and Bass Coast)

Address 190 Commercial Road,

Morwell

Phone 5133 0411 Toll Free 1800 004 402

Email gcls@anglicarevic.org.au Web www.gcls.org.au



Libraries - membership is free.

Libraries are a great way to get to know your local community. Libraries are great hubs of community information as well as literature and learning.

You can join online or when you visit any of our libraries in Churchill, Moe, Morwell and Traralgon.

You will need to provide two forms of identification, one of which must show your name and current residential address. This may be a drivers licence, health care card, billing notice, rental receipt etc.

If you're aged under 16, your parent or guardian must provide their ID to sponsor your membership. We offer free computer and internet access at all Latrobe City Libraries.

You can bring your own laptop or iPad and connect to our free Wi-Fi service during library opening hours. Once connected to our Wi-Fi network, open a browser and complete the Wi-Fi login form which requires your name and email address.

Your membership card enables you to borrow items from the library, use the library PCs and access the collection of online resources from home.

WHY JOIN? AS A MEMBER, YOU CAN

- Borrow up to 25 items including books, DVDs, talking books and magazines
- Download eBooks and e-magazines
- Borrow items from other Victorian public libraries
- Access online resources such as Hoonuit, your tutor and Mango Language Learning
- Use the PCs and wireless network in all libraries
- Use the library's facilities and resources
- Join in children's holiday activities, preschool story time and programs for adults.

There is a wide variety of online resources available including;

- Ancestry and Find My Past
- Digital learning, to help you tackle technology at your own pace
- Kids Zone
- Learn another language
- Learner driver support so they can test their knowledge of road rules
- Homework help

CHURCHILL LIBRARY

9-11 Phillip Parade, Churchill

Nearest bus stop Churchill bus interchange adjacent to the Churchill town hall.

Opening hours

Holidays

Monday 8.30am – 5.15pm
Tuesday 9:15am – 6pm
Wednesday 8.30am – 4.30pm
Thursday 9:15am – 6.00pm
Friday 8.30am – 5.15pm
Closed Saturdays, Sundays and Public

MOE LIBRARY

1-29 George Street, Moe Adjacent to Moe Railway Station

Opening hours

Monday to Friday 8.30am – 6pm Saturday 9am – 12pm Sunday 10am – 2pm

MORWELL LIBRARY

65-65 Elgin Street, Morwell Nearest bus stop Elgin Street adjacent to the Coles car park.

Opening Hours

Monday to Friday: 10am to 6pm Saturday: 9am to 12pm Closed Sundays and public holidays

TRARALGON LIBRARY

34-38 Kay Street, Traralgon Nearest bus stop Church Street adjacent to the primary school or the Stockland bus interchange.

Opening hours

Monday to Friday 8:30am – 6pm Saturday 9am – 12pm Sunday 3pm to 6pm

Closed Public Holidays

Local Laws

Local laws respond to issues and community needs within our municipality such as local road and street management, use of Council land, sale of goods, street selling, collections and distributions, protection of the municipal amenities, animal control, school crossings, infringement notices, enforcements, permits and penalties for infringements.

For more information go to www.latrobe.vic. gov.au/locallaws



Maps

Pick up your free street maps are available for the major towns from Council service centres and the Visitor Information Centre, 41 Princes Street, Traralgon.

Maternal and Child Health

UNIVERSAL MATERNAL AND CHILD HEALTH

The Maternal and Child Health service is free and confidential. It is for families who live in, work in or are visiting Latrobe City, who have children aged from birth to six years of age.

The Universal Maternal and Child Health service is the key service for families and offers support in the following areas:

- Home visits, for the first visit after coming home from hospital
- Regular checks on your child's health, development and growth, through attendance at a Maternal and Child Health centre
- Advice on women's health issues including post-natal depression
- Breastfeeding support and advice
- Information and advice about a range of parenting issues including s;eep and settle, diet and nutrition, toilet training, behaviour and guidance, safety, immunisation and more
- Support for families in working through complex needs and issues
- Referrals to specialist services are available for concerns identified by the parent or the Maternal and Child Health Nurse

ENHANCED MATERNAL AND CHILD HEALTH

The Enhanced Maternal and Child Health service is an additional support service for families working through complex needs and issues, and where it is identified that the family could benefit from a more intensive level of support.

Families can access this service through a referral from the Universal Maternal and Child Health service, or other community support services.

Moving House Checklist

Checklists provide great prompts to help you make sure you've changed your address with many organisations you have dealings with including; Medicare, driver's licence, electoral roll, superannuation, banks, store and credit cards and insurance. Don't forget to change your pet's registration too. Look for moving house checklists online or at your local post office.

www.movinghouse.com.au/moving-house-check-list/

Multicultural Services

Gippsland Multicultural Services (GMS) is a community based organisation, assisting migrants and refugees in Gippsland through the provision of a range of services and programs that support the settlement and ongoing participation of our diverse communities in the Gippsland region.

Address 100-102 Buckley Street

Morwell

Phone 5133 7072

Web www.gms.org.au

N

Nature Strips

Council does not carry out renovation or maintenance (including mowing and watering) of nature strips. Nature strips are part of the public open street network and must be kept clear of obstacles and impediments unless you have Council approval. If the nature strip becomes damaged following service authority works, such as water, gas, electricity, telecommunications works or as a result of building work, the service authority or builder is responsible for nature strip repairs and reinstatement.

Contact us for a brochure on the care or upgrade of nature strips.

Neighbourhood Houses and Community Centres

Neighbourhood Houses and Community Centres offer a range of services where you can attend adult community education classes, community programs, activities and groups, community lunches, make new friends, pursue a hobby, and opportunities to volunteer in a relaxed friendly atmosphere.

CHURCHILL NEIGHBOURHOOD CENTRE

Located inside the Churchill Community Hub

Address 9-11 Philip Parade

Churchill

Phone 5120 3850

Web www.churchill.org.au

MOE NEIGHBOURHOOD HOUSE

1-11 James Street, Moe Phone 5126 3123

Web www.moeneighbourhoodhouse.org

MORWELL NEIGHBOURHOOD HOUSE

48 – 50 Beattie Crescent, Morwell

Phone 5134 5488

Web www.morwellnh.org.au

TRARALGON EAST COMMUNITY CENTRE

Cameron Street, Traralgon Venue available for hire;

- Large room with open kitchen
- Capacity for up to 45 seated, room able to be divided to have small room at back
- Air conditioning, heating
- Chairs & tables available

For more information call 5176 3334.

TRARALGON NEIGHBOURHOOD LEARNING HOUSE

Address Kath Teychenne Centre

11-13 Breed Street, Traralgon

Phone 5174 0974

Web www.tnlh.org.au

P

Parks and Reserves

Latrobe City has many wonderful parks, reserves and outdoor facilities for the community to enjoy. Some of the significant outdoor places to explore are;

- Crinigan Bushland Reserve Fairway Drive, Morwell
- Edward Hunter Heritage Bush Reserve Coalville Road, Moe
- Immigration Park (Kernot Lake)
 Princes Drive, Morwell
 www.gippslandimmigrationpark.com.au
- Lake Hyland and Mathison Park Corner Tramway and Mackeys Road, Churchill
- Lake Narracan via John Field Drive, Newborough
- Moe Yallourn Rail Trail
 Moe Newborough Yallourn North
- Morwell National Park
 Enter from Junction Road, Jumbuk Road
 or Kerry Road, Jeeralang Junction
- Newman Park, Traralgon Peterkin Street, Traralgon
- Morwell Centenary Rose Garden/ Norman Sharpe Reserve Maryvale Cres/Avondale Road, Morwell
- Traralgon Railway Reservoir Conservation Reserve Hickox Street, Traralgon
- Waterhole Creek Cultural Trail
 The Boulevard (opposite Kernot Lake, behind the Traffic School), Morwell

For more information including facilities at the reserves and parks go to www.visitlatrobevalley.com

ParkTracks

Discover the wonders of parks and trails in and around Latrobe City with the help of the ParkTracks app that makes finding a place to hike, bike, and explore a whole lot easier.

Showcasing the some of the best trails in Latrobe and our surrounds, the app features easy to read maps, photographs and descriptions packed with useful information, including directions to the start, facilities on site, level of difficulty and points of interest along the way.

ParkTracks makes it easier for you to track your performance, as well as get information about how to volunteer to help maintain these wonderful assets.

Download the ParkTracks google app or apple store. Search: Latrobe City ParkTracks.

Funded through Be Active, a joint initiative of VicHealth and the Victorian Government, the app encourages physical activity and social engagement.

Planning

Council Planning determines the suitability of development on land in and around the municipality. Planning permits ensure that the use and development of land is carried out in a manner that does not negatively impact on other residents, the environment and is consistent with Latrobe City's strategic vision.

For more information go to www.latrobe.vic. gov.au/planninghelp

Playgroup

Playgroups bring young children, parents, families and communities together to learn and develop through informal play activities and social interaction. Playgroups help parents and caregivers build social and support networks that encourage and assist them in their valuable parenting role.

At playgroup you get to meet other people going through similar experiences, ease the isolation that can come with caring for young children and find out about local community, health and support services. To find a playgroup in your area visit www.playgroup.org.au or phone 1800 171 882.

Preschool

4 YEAR OLD PRESCHOOL

Preschool is a one year education program for children, the year before they attend primary school. All children are encouraged to enrol into the preschool program and develop to their full potential through the Early Childhood Educator's careful planning of the preschool program. Latrobe City preschool services are jointly funded by the State and Federal governments and staffed by qualified early childhood teachers. Children attend 15 hours of preschool per week.

Some benefits of attending preschool include:

- Build confidence and social skills
- Provide an opportunity for your child to develop in a safe environment
- Increase your child's knowledge and experiences

- Activities planned to respond to your child's own interests
- Promote learning through play

To be eligible for 4 year old preschool your child must turn four before 30 April, in the year of attendance.

3 YEAR OLD PREKINDER

Prekinder is an educational program for three year olds in the year before preschool.

Prekinder consists of a two hour program, one day per week and is carefully planned by Early Childhood Educators to enhance the children's development and prepare them for preschool.

To be eligible for 3 year old Prekinder your child must turn three years old before 30 April, in the year of attendance.

EARLY START PRESCHOOL

Two years of preschool provides an important start for children. It helps with the development of language, social interactions and self-confidence. Preschool also helps to prepare children for success at school later in life.

Early Start Preschool enables eligible 3 year old children to access a preschool program, for up to 15 hours per week.



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Rates

Rates fund the infrastructure and services we enjoy as a community such as roads, footpaths, libraries, parks and gardens, recreation facilities, child care centres, leisure centres, waste disposal and community activities.

Remember that, similar to other taxes, Council rates are a tax rather than a direct fee for service, and contribute to making our municipality a clean, safe and liveable environment for everyone.

Also, read our Annual Budget to learn how we intend to spend your rates in the financial year ahead. For information on the frequently asked questions on rates, visit www.latrobe.vic.gov.aulratesfag

Reconciliation

National Reconciliation Week is held every year between 27 May and 3 June. Latrobe City Council holds an annual Flag Raising and Afternoon Tea event during Reconciliation Week. All members of the public are encouraged to attend the event.

In 2000, Council adopted a 'Statement of Commitment to Reconciliation'.

More recently, Council produced an 'Aboriginal and Torres Strait Islander Protocol Fact Sheet'. These documents can be viewed on our website. www. latrobe.vic.gov.au/Reconciliation

Council also has an Aboriginal Liaison Officer who you can contact for more information.

Roads and Footpaths

Did you know Latrobe City maintains 1,558 km's of roads and 711 km's of footpaths. Latrobe City Council is responsible for maintaining and renewing municipal roads. VicRoads is responsible for all freeways, highways and declared arterial roads. The roads, drains, kerbs and footpaths in Latrobe City are regularly assessed for any faults. If you discover a fault that needs our attention, please let us know as soon as possible. We respond to your requests as soon as we can and a determination is made by us on the priority for reconstruction or maintenance.

S

School Holiday Program

The School Holiday Program is available for primary school aged children and is located at:

Moe P.L.A.C.E.

Ted Summerton Reserve 15 - 41 Vale Street, Moe

The program runs during the school holidays on Monday – Friday from 8.00 am to 6.00 pm. Each program is designed based on the needs and interests of the children.

Sharps Disposal Service

NEEDLE AND SYRINGE PROGRAMS

Local needle and syringe programs are coordinated by the following organisations:

- Latrobe Regional Hospital Phone 5173 8000
- Latrobe Community Health Service Phone 5136 5400

There are large capacity bright orange disposal bins located outside the entrance of each of the Latrobe Community Health Offices at:

- ▶ 42-44 Fowler Street, Moe
- ▶ 81-85 Buckley Street, Morwell
- ► 7-9 Seymour Street, Traralgon

These disposal bins are accessible at all times and are capable of taking large capacity "needle and syringe" disposal containers.

Skate Park locations

- Boolarra Centennial Park
- Churchill
 Phillip Parade next to the Churchill HUB
- Glengarry Apex Park Main Street
- Morwell
 Eastern End of Commercial Road
- Moe Eastern End of George Street
- Toongabbie
 Toongabbie Recreation Reserve, Main
 Street
- Traralgon
 Off Franklin Street behind the Traralgon
 Tennis Centre
- Traralgon South
 Cats Drive next door to the Traralgon
 South Men's Shed
- Yallourn North Crn of Reserve & Third Street
- YinnarMain Street

Snap Send Solve

Be the eyes and ears of your community by using your smart phone to report issues. The Snap Send Solve free app allows you to report issues to your council or local authority instantly. The reporting process is simple and straightforward, and includes such topics as abandoned cars or trolleys, dumped rubbish, graffiti, litter, parking, pavement, roads and trees. Download from the App Store or Google Play.

Sport

There are four major leisure centres in the municipality:

LATROBE LEISURE MOE/ NEWBOROUGH

Features a fully equipped gym, heated indoor pool, sauna, spa, squash courts, stadium, an athletics track and cycling track.

Address Corner of Old Sale Road and

Southwell Avenue, Newborough

Phone 5135 8600

LATROBE LEISURE MORWELL

Features a fully equipped gym, heated indoor pool, toddler pool, sauna, spa, aerobics room, stadium, café and meeting room.

Address McDonald Street, Morwell

Phone 5128 6200

LATROBE LEISURE CHURCHILL

Features a fully equipped gym, heated indoor pool, sauna, squash courts, aerobics room and stadium.

Address Corner of Northways Road and

McDonald Way, Churchill

Phone 5120 3888

TRARALGON SPORTS STADIUM

Features a five court stadium - including an international grade show-court boasting 1044 spectator capacity. The Traralgon Sports Stadium is earmarked for major redevelopment commencing mid-2019.

Address Catterick Crescent, Traralgon

Phone 5176 3000

OUTDOOR POOLS

In addition to the major leisure centres, Latrobe Leisure also operates three Outdoor Pools located at Traralgon, Moe and Yallourn North. These pools are accessible annually over the summer months.

Moe Outdoor Pool

Vale St, Moe

Phone 5135 8360

Traralgon Outdoor Pool

Cnr Breed & Seymour St, Traralgon

Phone 5176 3551

Yallourn North Outdoor Pool

School Road, Yallourn North Phone 5167 1770

Street Lighting

Council is responsible for the cost of installation and upkeep of public lighting in our streets and parks. Maintenance of street lights that are not working is generally undertaken by SP AusNet's preferred service provider. Please contact Latrobe City Council if you have any queries or reports regarding street lighting.

Sustainability Guide

Developed in conjunction with the Natural Strategies Group, this Guide is designed to help Latrobe City residents take action to live more sustainably at home and in the community. The Guide is packed with ideas, tips and inspiration about how small, easy changes can have positive impacts on the environment and your health and wellbeing - and save you money too!

So go on, challenge yourself to take up a new sustainable action today! Find out just how easy it is to work towards creating a sustainable future for ourselves, our children and our children's children. Visit www.latrobe.vic.gov. aulsustainability

Т

Township and Trader Associations

Advance Morwell Inc.

www.advancemorwell.org.au Incorporating the Morwell Chamber of Commerce and Industry

Boolarra Community Development Group

Visit their Facebook page for more information www.facebook.com/BCDGCommunityGroup

Committee for Moe

www.committeeformoe.com

Churchill & District Community Association www.cdca.org.au

Glengarry Community Association

Visit their Facebook page for more information www.facebook.com/Glengarry-Community-167636073331075/

Latrobe City Business Tourism Association Inc.

www.lcbta.org.au

Latrobe Women in Business www.latrobewomeninbusiness.com.au

Moe Traders Association www.moetraders.org

Toongabbie Township Group

www.toongabbie.vic.au/community/toongabbie-township-group

Traralgon Chamber of Commerce www.traralgonchamber.org.au

Traralgon Community Development

Association www.traralgon.org.au

Traralgon South & District Township Association

Visit their Facebook page for more information www.facebook.com/ TsdaCommunityMensShed/

Tyers & District Community Association

Visit their Facebook page for more information www.facebook.com/Tyers-District-Community-Assoc-1041379229221046/

Yallourn North Action Group

Visit their Facebook page for more information www.facebook.com/ynactiongroup/

Yinnar & District Community Association www.yinnar.vic.au/services/community-groups/yinnar-district-community-association/

Traffic School

The traffic school, owned and managed by Latrobe City Council, was established to teach children pedestrian and bike safety in a safe, fun environment. Schools, preschools, specialist schools and other children's groups from across Gippsland use the facility for their traffic safety education programs. The traffic school is also ideal for kids birthday parties, as it is fully equipped and self-contained, making it a relaxing experience for adults hosting a party, while the kids have fun.

LOCATION

The traffic school is located in Morwell, opposite Kernot Hall, between Brisbane Street, and Princes Drive.

For more information visit www.latrobe.vic. gov.au/InternationalPowerTrafficSchool

Transport

Latrobe City's transport network makes it easy to move around the city as well as to and from metropolitan Melbourne.

RAIL

Moe, Morwell and Traralgon are situated on the Gippsland Rail Corridor and services run between the towns regularly. For further information and timetables please contact

V/Line on 1800 800 007 or alternatively go to www.vline.com.au

BUS

Latrobe Valley Bus Lines operate both intercity and intra city services between Traralgon, Moe, Morwell and Churchill, Boolarra and Yinnar. For further information and timetables please visit www.lvbl.com.au or call 5135 4700.



Visitor Information Centre Need Information? Talk to a local!

The staff and volunteers have great knowledge of the region and would like to assist in making the transition to your new home as easy as possible

We are open seven days a week, so visit, call or email to find information on local businesses, attractions, education, and leisure activities. Pick up a copy of the latest 'Calendar of Events' for upcoming events in Latrobe City including festivals, musical and theatrical performances, sporting events, exhibitions and local markets. 'Like' us on Facebook to stay up to date.

Address 'The Old Church'

41 Princes Highway, Traralgon

Open 7 days a week,10.00 am to 4.00 pm (Except Christmas Day & Good Friday)

Freecall 1800 621 409

Email *visitorcentre@latrobe.vic.gov.au*Web *www.visitlatrobecitv.com*

Volunteering

Volunteering offers opportunities for you to become involved in your community, meet other people with like interests and make a positive contribution. The best thing is you don't need experience or qualifications, just a genuine desire to take part in community life and make a difference. Council offers a variety of opportunities:- from supporting older members of the community, to assisting in our parks, gardens and reserves. There is sure to be something on offer that you would enjoy.

- www.latrobe.vic.gov.au/volunteer to volunteer in Aged and Disability
- www.latrobe.vic.gov.aulreservevol to volunteer in reserves, parks and gardens
- For more opportunities across Latrobe City visit
 www.volunteeringvictoria.org.au



Walking

There are many great places to go walking in Latrobe City. Check out our ParkTracks app listing for more information on where to go.

There are also lots of free Heart Foundation walking groups too, visit https://walking. heartfoundation.org.au to find a group near you or call Latrobe Community Health Service on 1800 242 696 for details.

Waste and Recycling

Residents moving into a newly built home must apply for new bins to be delivered. The standard compulsory service consists of a 120 litre garbage bin, 240 litre recycling bin and 240 litre greenwaste bin. Bins cannot be delivered until the new home is occupied. Commercial properties are required to have separate garbage and recycling but are exempt from green waste. To order a new bin, contact Customer Service on 1300 367 700 or email us at latrobe@latrobe.vic.gov.au.

If you are a new resident moving into an existing home and require a bin repair or a different size bin, please call us or go to www.latrobe.vic.gov.au/bins

As well as containing important information on what goes in which bin, Council's Recycling and Green Waste Collection Calendar shows collection dates throughout the year, town maps and includes information about

where to take items such paint, household batteries and asbestos. The calendars are available from our service centres

Many items including unwanted computers/ hard drives, monitors, computer accessories, televisions, scrap metal, car bodies, cardboard, paper and glass bottles can be disposed of free of charge. Check our website for details of which transfer station accepts these items for disposal www.latrobe.vic.gov.au/ householdwaste

HARD AND GREEN WASTE COUPONS

All ratepayers on the kerbside collection route receive two coupons for use at Transfer Stations, Green Waste Recycling Facilities, or for 'booked' hard waste collections with their first rates notice each year, eligible for the current financial year. Tenants are encouraged to contact their Real Estate Agent. A maximum of two cubic metres is allowed per property.

Please note that coupons are not valid for the disposal of chargeable items such as tyres, building waste and broken windows. Alternatively, the coupons can also be used for the disposal of up to two cubic metres of green waste at a Green Waste Recycling Facility. For more information on what is acceptable at booked hard waste collections, please go to http://www.latrobe.vic.gov.au/wastecoupons

MOBILE PHONE RECYCLING

MobileMuster provides a free mobile phone recycling program that accepts all brands and types of mobile phones, plus their batteries, chargers and accessories. It is the mobile phone industry's way of ensuring old mobile phone products don't end up in landfill - but instead are recycled in a safe, secure and ethical way.

You can drop off your old phones for collection at any Latrobe City Service Centre. For other collection points visit the Mobile Muster website www.mobilemuster.com.au/recycling/TransferStations

Morwell Transfer Station

Porter's Road (Off Tramway Road), Morwell Payment facilities: EFTPOS, cash, no cheque

Open Monday to Friday

8am – 2pm

Saturday to Sunday

9am – 2pm

Closed Christmas Day, Boxing Day,

New Year's Day and Good Friday

Recycled Goods Shop

located at Morwell Transfer Station Payment facilities: EFTPOS or cash

Open Seven days a week

9am to 1.45pm

Traralgon Transfer Station

Depot Road (off Liddiard Road), Traralgon

Payment facilities: EFTPOS or cash

Open Monday to Friday

11am – 5pm Saturday to Sunday 12pm – 4.30pm

Closed Christmas Day, Boxing Day,

New Year's Day and Good Friday

Moe Transfer Station

Haunted Hills Road, Newborough Payment facilities: EFTPOS or cash

Open Seven days per week

12.30pm – 4.30pm

Closed Christmas Day, Boxing Day,

New Year's Day and Good Friday

Yinnar Transfer Station

Whitelaws Track, Yinnar South

Payment facilities: cash, no cheque or EFTPOS

Open Saturday to Sunday

9:30am – 4:30pm

Closed Christmas Day, Boxing Day,

New Year's Day and Good Friday



Wi-Fi (free)

Free Wi-Fi is available at many council buildings and facilities. Look for LCCFreeWiFi in your available Wi-Fi networks when you visit us. For current locations go to www.latrobe.vic.gov.au/FreeWiFi

Youth Council

Latrobe City is proud to offer one of Australia's longest running Youth Council Programs.

You don't need to be an existing student leader or have an established position within the community to apply. If you have energy and ideas about how to make Latrobe City a better place for young people, we want to hear from you.

Application forms can be downloaded from the council website or contact Community Development Office - Youth on 1300 367 700.

As a Youth Councillor you will meet once a fortnight to discuss a range of issues and bring relevant ideas to the Latrobe City Councillors.

- Develop your confidence and leadership skills
- Broaden your knowledge of your local community
- Represent the young people of Latrobe City at conferences such as the Sister Cities Australia National Conference
- Attend community events, special functions and conferences
- Meet with the Latrobe City Councillors and attend Council meetings
- Be nominated for leadership positions such as Youth Mayor, Deputy Mayor and Secretary

Expressions of Interest to join the Youth Council may be submitted at any time.





General enquiries

Phone 1300 367 700 Fax (03) 5128 5672 Address PO Box 264, Morwell VIC 3840

AUSDOC DX 217733 Morwell Email latrobe@latrobe.vic.gov.au ABN 92 472 314 133

Latrobe City Council is NRS-friendly

If you are deaf, or have a hearing impairment or speech impairment, contact us through the National Relay Service (www.relayservice.com.au)

TTY users phone 133 677 then ask for 1300 367 700

Speak and Listen users phone 1300 555 727 then ask for 1300 367 700

Internet relay users connect to the NRS then ask for 1300 367 700